

Dial 711.

Say hello and communicate with a breeze.

vermontrelay.com



With **Vermont Relay** dialing 711 will connect you to a free service which allows effortless communication with people who are Deaf, Hard of Hearing, DeafBlind, speech-disabled, or hearing.

It is very simple to make a phone call. All you do is:

- 1) Dial **711**** or use these toll-free numbers.
- 2) Press an option and dial the number of a person you are calling to.
- 3) Communicate while a relay operator relays messages between you and the caller with a breeze.

For more information, please contact the Department of Public Service:

- > consumer@state.vt.us
- > **800-622-4496** (Voice)

For any questions about the relay services or request for presentations, please feel free to contact:

Michelle Vicino
Customer Relations Manager
 > michelle.vicino@t-mobile.com
 > **860-899-1097** (Videophone)

** Some office phone systems do not work with 711. The above toll-free numbers are alternatives customized to callers' needs.



Deaf

TTY to Voice
 800-253-0191
TeleBraille
 800-253-0191



Voice User

Voice to Relay
 800-253-0195



Hard of Hearing

Voice Carry-Over
 877-253-8260



Speech Disabled

Speech-to-Speech
 877-253-0446
Hearing Carry-Over
 800-253-0191



Spanish Relay

Spanish to Spanish
 877-253-5424
Spanish to English
 877-253-7244



Customer Service

866-931-9028 (TTY & Voice)
 800-676-4290 (Español)
 877-787-1989 (Speech-to-Speech)

Emergency 9-1-1

In case of emergency, TTY users should call 9-1-1 directly. Calling 9-1-1 directly can save valuable time in urgent situations.