

# Dial 711.

# Say hello and communicate with a breeze.

[www.vermontrelay.com](http://www.vermontrelay.com)



With **Vermont Relay** dialing 711 will connect you to a free service which allows effortless communication with people who are Deaf, Hard of Hearing, DeafBlind, speech-disabled, or hearing.

It is very simple to make a phone call. All you do is:

- 1) Dial **711\*\*** or use these toll-free numbers.
- 2) Press an option and dial the number of a person you are calling to.
- 3) Communicate while a relay operator relays messages between you and the caller with a breeze.

For more information, please contact the Department of Public Service:

- > [consumer@state.vt.us](mailto:consumer@state.vt.us)
- > **800-622-4496** (Voice)

For any questions about the relay services or request for presentations, please feel free to contact:

**Michelle Vicino**  
**Customer Relations Manager**  
 > [michelle.vicino@t-mobile.com](mailto:michelle.vicino@t-mobile.com)  
 > **860-899-1097** (Videophone)

\*\* Some office phone systems do not work with 711. The above toll-free numbers are alternatives customized to callers' needs.



**Deaf**

**TTY to Voice**  
 800-253-0191  
**TeleBraille**  
 800-253-0191



**Voice User**

**Voice to Relay**  
 800-253-0195



**Hard of Hearing**

**Voice Carry-Over**  
 877-253-8260  
**Voice to CapTel**  
 877-243-2823



**Speech Disabled**

**Speech-to-Speech**  
 877-253-0446  
**Hearing Carry-Over**  
 800-253-0191



**Spanish Relay**

**Spanish to Spanish**  
 877-253-5424  
**Spanish to English**  
 877-253-7244



**Customer Service**

**Vermont Relay**  
 866-931-9028  
**Español**  
 800-676-4290

### Emergency 9-1-1

In case of emergency, TTY users should call 9-1-1 directly. Calling 9-1-1 directly can save valuable time in urgent situations.

**CapTel**  
 888-269-7477  
**Speech-to-Speech**  
 877-787-1989